



## **IMPORTANT MESSAGE: COVID-19 VIRUS**

Dear Patients & Families,

We are pleased to inform you that the governing authorities have announced a move to Level 1 restrictions. Whilst we do look forward to seeing you all again/treating our patients again, we remain conscious that we are by no means on the other side of the pandemic and your health and safety remains our highest priority.

As of Monday the 11<sup>th</sup> May 2020, Beachside Orthodontics will function within Level 1 restrictions. The list below are our guidelines:

- Level 1 restrictions permit all dental treatments using standard precautions for people who do not meet epidemiological or clinical risk factors for COVID-19 infection transmission.
- Non-urgent treatment for people who do meet epidemiological or clinical symptom criteria for COVID-19 risk will be deferred.
- Social distancing will be maintained, we will have tape marked to indicate a safe distances to protect patients and staff.
- Pre-screening will continue to occur for all patients. This includes whether the patient has:
  - Been overseas in the last two weeks
  - Had contact with a known/suspected COVID-19 case in the last two weeks
  - Resided in or visited a known high-risk area with a cluster of cases
  - Recently tested (positive/undergoing testing) for COVID-19
  - Demonstrated any of the following symptoms: fever, a cough, sore throat, shortness of breath, fatigue, other respiratory symptoms, recent loss of smell/taste.

Please contact us in advance of your scheduled appointment if any of the above apply, 9949 8600.  
Thank you for your patience and understanding during this unprecedented time.

Kind regards,  
Beachside Orthodontics